



Updated Appointment Policy for Clients of Lake Shore Pet Hospital during COVID-19 Pandemic

1. In order to protect the safety of our team, our doctors and other clients, we must insist that **all clients showing signs of illness that can be associated with COVID-19 (cough, fever, etc) remain at home.** Please have a healthy family member or friend bring your pet to Lake Shore Pet Hospital.
2. **We are requesting that pet owners do not to enter the building,** in order to maintain the recommend 6 foot separation/contact distances recommended by the CDC.
3. **Prior to your appointment, please ensure that you have completed our [ONLINE REGISTRATION FORM](#).** We request that all clients, new and recheck, complete this form.
4. When you arrive for your appointment, you should contact our office ([410-317-2028](tel:410-317-2028)) to alert our team that you have arrived and what type of vehicle you are in. **Please park in one of our designated spaces and remain in your vehicle.** Our staff will come to you to bring your pet in for his/her appointment.